

COURSE SYLLABUS

Fair Housing Focus - Sexual and Other Protected Categories

Training Time: 25 minutes - 10-Question Exam and
Certificate of Completion



Fair Housing InstituteTM

CONTENT

Sexual and Other Protected Category Harassment

- Sexual harassment
- Quid pro quo vs. hostile environment
- Processing claims
- Avoiding claims
- Appropriate vs. inappropriate comments
- Multiple examples
- Example review
- Best practices
- Lease violations
- Mitigating negative outcomes
- Sexual harassment scenario
- Scenario response
- Steps involved in resolving an incident
 - Multiple examples
- Management's response
- Any incident can cause an issue
- Other protected category harassment
- Summary

Certification Exam

- 10-question multiple-choice exam
- 80% or higher required to pass and earn a certificate





 (404) 490-3408

 FHITeam@fairhousinginstitute.com

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