



**The Fair Housing Institute, Inc.**

## *Fair Housing Focus: Sexual and Other Protected Category Harassment© Syllabus*

Training Time: 25 minutes -10 Question Exam and Certificate of Completion

### **Sexual and Other Protected Category Harassment**

- Introduction
- Sexual harassment
- Quid pro quo vs. hostile environment
- Processing claims
- Avoiding claims
- Appropriate vs. inappropriate comments
- Multiple examples
- Example review
- Best practices
- Lease violations
- Mitigating negative outcomes
- Sexual harassment scenario
- Scenario response
- Steps involved in resolving an incident
- Management's response
- Any incident can cause an issue
- Other protected category harassment
- Summary
- Exam

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