



Fair Housing Focus: Hoarding© Syllabus

Training Time: 30 mins – 10 Question Exam and Certificate of Completion

Introduction

- Introduction
- Disclaimer
- Hoarding Definition
- Identifying a Hoarder
- How Common is Hoarding?
- Hoarding Example
- Bad Policies

Fair Housing

- Why Is the Fair Housing Act Involved?
- APA Definition of Hoarding
- Reasonable Accommodation
- Exceptions
- Obvious and Apparent Disabilities
- Example and Best Actions
- Following Up

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Reasonable Accommodations

- Steps to Providing a Reasonable Accommodation
- Responsibilities for Apparent Disabilities
- Legal Requirements
- What Happens When a Resident Fails to Make Progress?
- Facilitating Assistance
- Assistance Examples
- Pitfalls
- Deciding Factors
- Writing a Correction Plan
- Eviction Process
- Other Mental Disabilities

Conclusion and Summary Ten-Question Certification Exam

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